

## Canon Extended warranty – Terms and conditions

1. Extended warranty is managed and underwritten by PartServe Channel Support (Pty) Ltd
2. Extended warranty is merely an extension of the current vendor warranty the standard terms of the Canon warranty offered by Canon SA will be continued for the customer in year 2 and 3 including any usage limitations.
3. Warranty includes any failure deemed a manufacturing fault and does not include parts or consumables that have failed due to general use and are deemed service parts i.e Fusers, rollers, maintenance kits, toners or drums
4. Extended warranty excludes toners, drums and any item deemed a consumable item or part
5. Onsite warranty includes a radius of 50km of a PartServe branch anything over this will be collected repaired and returned or additional mileage and travel time will be charged to the customer.
6. Turn around times are subject to spare parts availability
7. Extended warranties have to be purchased and registered on the [www.imagewarranty.co.za](http://www.imagewarranty.co.za) web site within 90 days of purchase.
8. Proof of purchase for the product and the extended warranty pack may be requested at the time of registration or before the first extended warranty event.
9. Extended warranty is only offered in South Africa
10. PartServe reserves the right to exchange a unit should a spare part not be available. The warranty on the exchanged unit will continue until the expiry of the original extended warranty purchased.